



Remember that during Emergencies or extended power outages: Notices & updates will be posted at all Post Offices, Firehouses, high traffic areas and the Town Hall.

We will also post regularly on the town website www.shandaken.us & Facebook page. Dry Ice & water locations will be posted as soon as they are available and updated as needed.

During extended power outages or State of Emergency the Town Hall is equipped with a generator and will be available to the public for internet access & Verizon cell phone service. You can bring your own internet device or use a computer we have set up for public use. Areas to charge cell phones/computers are also available. And after hours, you may access the internet or your Verizon cell phone from the parking lot. The free wi-fi network is called “Shand-Guest” no password required.

You may also use our land line if needed.

**You don't need a computer to benefit from our Town Website.. during a power outage, if you have a regular Verizon telephone in your home, you can call friends or relatives out of area to check our website shandaken.us or facebook pg for updates on what is happening in your town. Find out if it is safe to travel, what roads are closed, if there is dry ice available, etc. and we update regularly!
Our website address is www.shandaken.us**

***Phoenicia Library is available also for internet use (if they have power), as is Pine Hill Community Center.**

If you want Emergency Personnel to check on you or a friend during a State of Emergency please call the Town Clerk's office to get on our list. 688-5004

The Town Hall will be manned as much as possible during extended outages. You can call there for info 688-5004 or 688-7165. (or 331-7000).

All emergency numbers and info are listed below and on our website. If you are a Time Warner Cable customer - we regularly update town events and announcements on our public access TV channel 23.

Preparation is key for those residing in our area. GENERAL PREPAREDNESS INSTRUCTIONS

- Listen to the radio, watch TV, or use the web for information. In the event of communications/ infrastructure failure- go to your nearest Firehouse for information.
- Secure your home, close storm shutters and secure outdoor objects or bring them indoors.
- Turn the refrigerator thermostat to its coldest setting and keep its doors closed.
- Turn off propane tanks.
- Ensure a supply of water for sanitary purpose such as cleaning and flushing toilets. Fill the bathtub and other larger containers with water.
- Stay indoors during the event and away from windows and glass doors.
- Close all interior doors – secure and brace external doors: Keep curtains and blinds closed. Do not be fooled if there is a lull; it could be the eye of the storm – winds will pick up again.
- If you see a downed utility line stay as far away from it as you can - even dead lines can be dangerous. Be sure to stay out of flooded basements as energized wires or outlets below the water line can be deadly
- If a basement or home is in danger of flooding, customers should contact their utilities to turn off service. If you have a sump pump for your basement, make sure it's working.
- Anyone with life-sustaining electronic equipment like a respirator, dialysis machine, CPAP or BIPAP, or oxygen concentrators should report to their nearest firehouse for transport to an evacuation center.
- Carbon monoxide poisoning is also a potential risk during a hurricane: Don't use a generator, pressure washer, charcoal grill, camp stove, or other gasoline- or charcoal-burning device inside your home, basement, or garage or less than 20 feet from any window, door, or vent.
- If the power goes off, unplug appliances like refrigerators and freezers and sensitive electronic equipment like TVs and computers so that they won't overload when power is restored.
- Stay away from stream banks and do NOT drive through water covered roadways.
- If you are told to evacuate, do so immediately.

IF EVACUATING

- Identify potential home hazards and know how to secure them before the storm strikes: Be prepared to turn off electrical power when there is standing water, fallen power lines, or before you evacuate. If you need to leave, secure your home by unplugging appliances and turning off electricity and the main water valve. Make sure structurally unstable building materials are secured.
- Choose an out-of-area emergency contact person. During or after a disaster, it's often easier to call long distance, especially if local phone lines are overloaded or out of service. Family members should call this person and tell them where they are. Everyone must know your emergency contact person's phone number and e-mail address.
- Gas up your vehicles. Make sure you have jumper cables and flares, along with your preparedness kit in your car.
- Discuss with your family members meeting places in case you're separated during the disaster, one outside your home in case of a sudden emergency, like a fire, and one outside your neighborhood in case you can't return home.
- Be aware that pets may not be allowed in shelters. Contact hotels, motels, family members and animal shelters to see if they would allow pets in a disaster situation.
- Plan your evacuation route. Identify alternate routes from home, work or school.
- PREPAREDNESS KIT FOR EVACUATION

- Several clean containers of water, large enough for a three-to-five day supply -- about five gallons per person
- A supply of non-perishable foods that can last up to five days. Non-perishable foods may include peanut butter, protein bars, dry cereal or granola, nuts, crackers, canned juices and ready-to-eat canned meats, fruits and vegetables.
- A first aid kit and manual.
- A battery-powered radio, flashlights, and extra batteries.
- A Cellular Phone, home & car charger.
- Sleeping bags, extra blankets.
- Prescription medicines and special medical needs.
- Baby food and/or prepared formula, diapers, and other baby supplies if applicable.
- Disposable cleaning cloths, such as "baby wipes" for the whole family to use in case bathing facilities are not available.
- If you have pets, have a bag prepared for all their needs. Food, medication, bowls, etc.
- Personal hygiene supplies, such as soap, toothpaste, sanitary napkins, etc.
- Warm clothing
- Extra cash. ATMs and credit cards won't work if the power is out.

Emergency Info

- **WDST Radio 100.1 FM** **WJFF Radio 90.5 FM** **WIOX Radio 91.3 FM**

Local Websites for information

www.shandaken.us
www.watershedpost.com
www.ulsterpublishing.com
www.dailyfreeman.com

Firehouses in the Town of Shandaken

Phoenicia Firehouse – 58 Rt. 214 Phoenicia, NY 12464 - Phone: [\(845\) 688-7315](tel:8456887315)

Shandaken Firehouse – 7390 Rt. 28, Shandaken NY 12480 - Phone: [\(845\) 688-7009](tel:8456887009)

Mount Tremper Firehouse – 24 Ingersol Rd. Mt. Tremper, NY 12457 – Phone: [\(845\) 688-7158](tel:8456887158)

Big Indian Firehouse– 8 Firehouse Road, Big Indian NY 12410 - Phone: [\(845\) 254-9962](tel:8452549962)

Pine Hill Firehouse – 265 Main St. Pine Hill, NY 12465 - Phone: [\(845\) 254-5244](tel:8452545244)

Emergency Contact Numbers

General Town Information- (845) 688-5004 Alternate Emer. Info- 331-7000

Belleayre Ski Center- (845) 254-5600

NYSEG- 1(800) 572-1131- To report outage or to check on restoration

Central Hudson- 1(800) 527-2714- To report outage or to check on restoration

POLICE – 688-9902

911 in case of EMERGENCY

211 is available for Non-Emergency Info